

## Important Information for Families, Parents, and Individuals Seeking Our Services

In order to make your hiring job easier, you can rest assured knowing that Immanuel Agency, Inc. provides support and guidance at every stage of the selection process. Our commitment to you in every case:

- All candidates complete an Immanuel Agency, Inc. detailed [job application](#) and attend an in-person interview. We perform full screenings of all job applicants, including social security number verification, criminal [background checks](#), and thorough checks of employment, child care, and personal references and history.
- A 90-day customer satisfaction guarantee: An employer is eligible to receive up to two replacement personnel within the first 90 days of hiring if dissatisfied with the first employee.
- Until you hire our candidate, there is no up-front registration or retainer fee required. Upon hiring, you pay a placement fee that covers not only the placement of your chosen candidate, but also the placement of a replacement candidate, if necessary, as part of our customer satisfaction guarantee.
- The option to interview candidates in either your own home or our office.
- A list of references from the candidate that you may contact directly.
- A no-fee replacement employee service in the event your employee is ill or you need vacation relief (subject to candidate availability).
- Short-term sitting services for evenings, weekends, vacations, hotel stays.
- Valuable child care and housekeeping resource materials, at no cost to you.

Interested in full-time help? Our typical employer:

- Pays their live-in employees for a 50-60 hour five-day work week, or 40-50 hours if the employee works on a live-out basis.
- Negotiates directly with their employee for any additional hours to be worked or fees to be paid.
- Hires based on a 52-week work year, offering two weeks of paid vacation each year.
- Exempts the employee from working most major United States holidays, unless a special arrangement has been established between the employer and employee.
- Offers live-in employees private living quarters, meals/meal allowance, and use of the family car.
- Sets clear expectations of all duties and responsibilities.

You can reach Immanuel Agency, Inc. by email: [info@immanuelagencyinc.com](mailto:info@immanuelagencyinc.com) or phone: 212-594-2859. Make an appointment to visit us at our new location: Immanuel Agency, Inc. 630 9th Avenue, Suite 405, New York, NY 10036. NYCDCA License No. 1119193